

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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<b>In re Application</b> Inventors: Baldonado, et al. Appl. No.: 09/740,487 Confirm. No.: 3504 Filed: December 19, 2000 Title: SYSTEM FOR CREATING EFFICIENT MULTI-STEP DOCUMENT CONVERSION SERVICES	<b>PATENT APPLICATION</b>  Art Unit: 2127 Examiner: A. Nguyen  <b>Customer No. 23910</b>
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OFFICIAL

## CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this correspondence is being transmitted on the date shown below via facsimile to Commissioner for Patents at the facsimile number indicated below.

By: Teri Mulr  
Teri Mulr

Dated: 5-19-04

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## RESPONSE TO OFFICE ACTION UNDER 37 C.F.R. § 1.111

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

## INTRODUCTORY COMMENTS

This RESPONSE is in reply to the Office action mailed December 22, 2003. The fee for a two month extension of time is included herewith.

Amendments to the claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 14 of this paper.

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Attorney Docket No.: D/99342  
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